



PATENT

IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

Applicants: Mingte Chen; Anil K. Annadata; Kuang Huang
Assignee: Siebel Systems, Inc.
Title: User Interface For Multi-Channel Communication
Serial No.: 09/823,531 Filed: March 31, 2001
Examiner: Li B. Zhen Group Art Unit: 2194
Docket No.: SBL0004US

Austin, Texas
August 23, 2005

Mail Stop RCE
Commissioner for Patents
P. O. Box 1450
Alexandria, VA 22313-1450

PRELIMINARY AMENDMENT

Dear Sir:

The following Preliminary Amendment and Remarks are submitted for entry into the present application along with the Request for Continued Prosecution under 37 C.F.R. § 1.114 accompanying this paper. Further examination and reconsideration are respectfully requested in view of the amendments and remarks set forth below.

No Amendments to the Specification are presented in this paper.

Amendments to the Claims are reflected in the listing of claims, which begins on page 2 of this paper.

No amendments to the Drawings are presented in this paper.

Remarks begin on page 21 of this paper.